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Quality Policy

During a period of profound renewal, FCS System believes that improving and consolidating the company's organization is essential to remain competitive and to support an internal policy aimed at maintaining customer quality while simultaneously reducing company costs. These guidelines are fundamental for the company to grow on all fronts and strengthen its presence in the global market.

At FCS System, we are committed to providing excellent products and services to meet our customers' needs and exceed their expectations. Our vision is to be a benchmark in the industry, offering innovative and reliable solutions.

To achieve this vision, we have established the following fundamental principles:

Customer Focus

We place our customers at the center of everything we do. We carefully listen to their requests, needs, and feedback, providing timely and customized solutions.

Product Quality

We constantly strive to improve the quality of our products. We use high-quality materials, cutting-edge technologies, and precise, innovative manufacturing processes to deliver reliable, safe, and efficient products.

Operational Excellence

We are committed to continuously optimizing our business processes. We monitor our performance, identify areas for improvement, and implement corrective actions to ensure efficiency and effectiveness across all company departments.

Skilled Team

We value our team of highly skilled and passionate professionals. We provide ongoing and engaging training to maintain a dynamic, collaborative work environment focused on professional growth.

Environmental Responsibility

We take responsibility for protecting the environment. We adopt sustainable practices and reduce the environmental impact of our operations, promoting the responsible use of resources and considering the potential impacts that climate change may have on our activities.

Regulatory Compliance

We strictly comply with all regulations and legal requirements applicable to our activities. We act ethically, honestly, and transparently, upholding the highest standards of integrity.

The adoption and maintenance of a Quality Management System structured in accordance with the current UNI EN ISO 9001:2015 standard provides us with the tools to pursue our objectives. For these reasons, Management is committed to communicating and disseminating this Quality Policy to all members of the organization and to providing the necessary resources to ensure its understanding and implementation.

This Quality Policy represents FCS System's commitment to excellence and customer satisfaction. We are confident that our continuous dedication to quality will enable us to achieve success and leadership in the industry.

MANAGEMENT